

AquaGuard Basement Systems

Responsible Contracting

A Service Company with Integrity, A Contractor who Cares

Name: BOB BRINSON
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Thank you for choosing AquaGuard Basement Systems. Our customer's opinions and recommendations are important to us. Please take a few minutes of your time to answer the following questions and make any comments you wish about the work we did for you. We have enclosed a stamped, addressed envelope for your convenience.

How satisfied are you with the work we performed? VERY SATISFIED
What do you think of our installation crews? ON TIME, COURTEOUS, FAST, PROFESSIONAL
How was the experience you had with our office staff? EXCELLENT
What are your thoughts on our salesperson? ALAN WAS HONEST AND SPOKE INTELLIGENTLY ABOUT
Was the area cleaned satisfactory? YES *How To Solve my Problem*
How did you learn about us? HOME CONTRACTOR GUIDE BOOK
Have you ever heard of us or seen our name anywhere else? NO
May we use you as a reference? YES DEFINITELY

Overall, what were the top one or two reasons you hired us instead of another company? HONEST AND REASONABLE APPROACH TO FIX OUR PROBLEM (NO OVERSEEING) REPUTATION AND YEARS OF SERVICE

Comments or Recommendations: THE PROCESS FROM START TO FINISH WAS HANDLED PROFESSIONALLY. EVERYTHING ALAN EXPLAINED WAS DELIVERED. THE INSTALLATION WENT OFF WITHOUT A HITCH. THANKS FOR YOUR HELP.

In the operation of AquaGuard Basement Systems we strive to give the most complete, prompt, and expert service. If you have any questions or concerns, please do not hesitate to call us. We appreciate your taking the time to complete this survey.

Date work completed 5-31-07

Crew: Ken, Jonathan, Mark

Salesperson Alan Waite

WB

I QUIT!

