

# AquaGuard Basement Systems

Responsible Contracting

Systems

A Service Company with Integrity, A Contractor who Cares

Name: DAVID F. BURGESS  
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Thank you for choosing AquaGuard Basement Systems. Our customer's opinions and recommendations are important to us. Please take a few minutes of your time to answer the following questions and make any comments you wish about the work we did for you. We have enclosed a stamped, addressed envelope for your convenience.

How satisfied are you with the work we performed? VERY SATISFIED  
What do you think of our installation crews? KEN + CREW WERE VERY THOROUGH  
How was the experience you had with our office staff? OK  
What are your thoughts on our salesperson? ALAN WAS VERY PROFESSIONAL &  
Was the area cleaned satisfactory? YES detailed  
How did you learn about us? BROTHER-IN-LAW  
Have you ever heard of us or seen our name anywhere else? TV  
May we use you as a reference? Absolutely  
Overall, what were the top one or two reasons you hired us instead of another company? I HAD SEEN  
TWO EXAMPLES OF YOUR JOBS.  
Comments or Recommendations: ALAN SEEMED PLEASED TO HELP  
WITH RELOCATING DRAIN PIPES FROM A/C UNITS.  
Called back w/answers FOR MY QUESTIONS.

In the operation of AquaGuard Basement Systems we strive to give the most complete, prompt, and expert service. If you have any questions or concerns, please do not hesitate to call us. We appreciate your taking the time to complete this survey.

Date work completed 7/3/08 Crew: Ken, Miguel, Juan



Salesperson Alan White

CS, CSb, EZ, SS, door, d/s, fl

