

February 1, 2007

Tom DiGregorio, President
AquaGuard Basement Systems
581 Webb Industrial Drive
Marietta, GA 30062

Dear Tom,

This is to let you know how satisfied we are with the job AquaGuard did to correct the moisture problem that was causing mold to grow in the crawl space of our home. Following encapsulation and installation of a dehumidifier and new drains, the problem disappeared practically overnight. The crawl space is now free of any mustiness and moisture, and is virtually unrecognizable when compared to how it looked before. And, the air in our home's living space is noticeably better.

As you know, we did as much homework as possible prior to selecting contractors to fix this problem. Several approaches were possible, and deciding on the best approach was critical since the results could affect our family's personal health as well as the structural integrity and value of our home.

We selected AquaGuard for three principal reasons: (1) your examination of the conditions in the crawl space, as well as the existing exterior drainage system, was the most thorough; (2) while on site, you answered all our questions about possible solutions and furnished complete explanations of the pluses and minuses of each; and, (3) most importantly, you treated this as a complex project whose success depended on the coordination of parties other than AquaGuard, such as the mold remediation specialists and the heat and air technicians. In fact, once the project was underway, you personally kept in touch with the other contractors to make sure everyone was "on the same page."

As for AquaGuard's workmanship, it was outstanding. The removal of debris, installation of the dehumidifier and new drains (including, at no additional charge, the upgrade to gravel based on Ken's recommendation), encapsulation, and clean-up were all done perfectly. In addition, AquaGuard successfully worked through a snag that occurred near the end of the project when it was found that the path of the new exterior drain was blocked by an old concrete slab. Again, Ken was able to fix this problem, enabling AquaGuard to stick with the original objective to use the natural grade rather than a sump pump to keep water out of the crawl space.

In summary, my wife Celeste and I are extremely pleased with the outcome. We are confident that the new drains, dehumidifier, and encapsulation will add value to our home as well as keep us more comfortable and prevent recurrence of the mold problem.

Sincerely,



Dan Strohl